

To the Owners of ROMC Fund:

Due to a new rule within National Instrument 31-103 related to the Securities Act, the Canadian Securities Administrators have notified investment service providers that they must give guidance to investors on dispute resolution. As one such service provider, I offer you the following:

If you have a complaint about McLean Asset Management (MAM) or ROMC Fund, please contact me at 1 Richmond Street West, Suite 800, Toronto, Ontario M4N 1K8, Tel. 416-488-0547, or Email. [davidmclean@mamgmt.com](mailto:davidmclean@mamgmt.com). Tell me what went wrong, when it happened and what you would like done about it. I will get back to you in writing, as soon as possible, hopefully within 5 business days.

To help me resolve your complaint, please reply promptly if you are asked for more information and keep copies of all relevant documents, such as letters, emails and notes of conversations with me. I will try to provide a resolution in writing within 90 days of receiving your complaint. It will include a summary of the complaint, the results of my investigation, my decision as to how to resolve the complaint, and an explanation of that decision. If I cannot provide you with a resolution within 90 days, I will inform you of the delay, explain why it is delayed, and provide you with a new date.

If you are not satisfied with my resolution, you may be eligible for the independent dispute resolution service offered by the Ombudsman for Banking Services and Investments (OBSI). If you are a Québec resident, you may consider the free mediation service offered by the Autorité des marchés financiers. In addition, you may wish to seek legal counsel.

OBSI is a free and independent dispute resolution service that is available to MAM's clients. You have the right to use OBSI's service if your complaint relates to a trading or advising activity of MAM, you brought your complaint to me within 6 years from the time that you first knew—or ought to have known—about the event that caused the complaint, and you file your complaint with OBSI according to its time limits, as set out below. Using OBSI's service does not restrict your ability to take your complaint to a dispute resolution service of your choosing at your own expense, or to bring an action in court. (Keep in mind there are time limits for taking legal action.)

If I do not provide you with a resolution within 90 days, you can take your complaint to OBSI any time after the 90-day period has ended. If you are not satisfied with my resolution, you have up to 180 days after being provided it to take your complaint to OBSI. You can contact OBSI at Email: [ombudsman@obsi.ca](mailto:ombudsman@obsi.ca), Telephone: 1-888-451-4519, or 416-287-2877 in Toronto.

OBSI works confidentially and in an informal manner. It is not like going to court and you do not need a lawyer. During its investigation, OBSI may interview you and representatives of MAM. MAM is required to cooperate in OBSI's investigations.

OBSI can help you best if you promptly provide all relevant information, including your name and contact information, MAM's name and contact information, my name and contact information, details of your complaint, as well as all relevant documents, including any correspondence and notes of discussions with me.

Once OBSI has completed its investigation, it will provide its recommendations to you and me. OBSI's recommendations are not binding on you or MAM. OBSI can recommend compensation of up to \$350,000. If your claim is higher, you will have to agree to that limit on any compensation you seek through OBSI. For more information about OBSI, visit [www.obsi.ca](http://www.obsi.ca).